

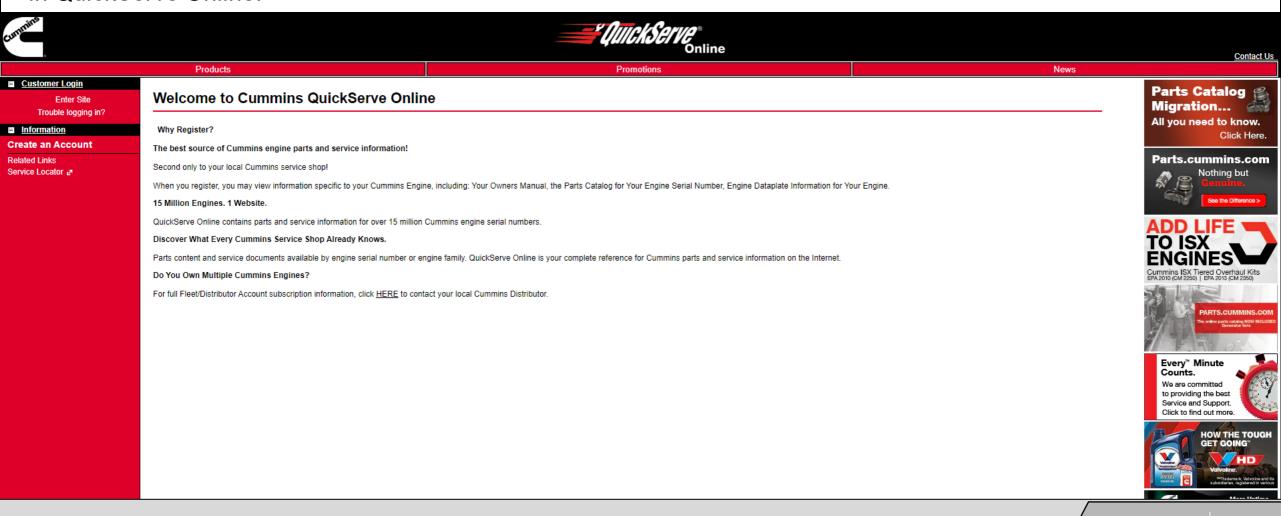


## Predictive Service: How to service using QuickServe



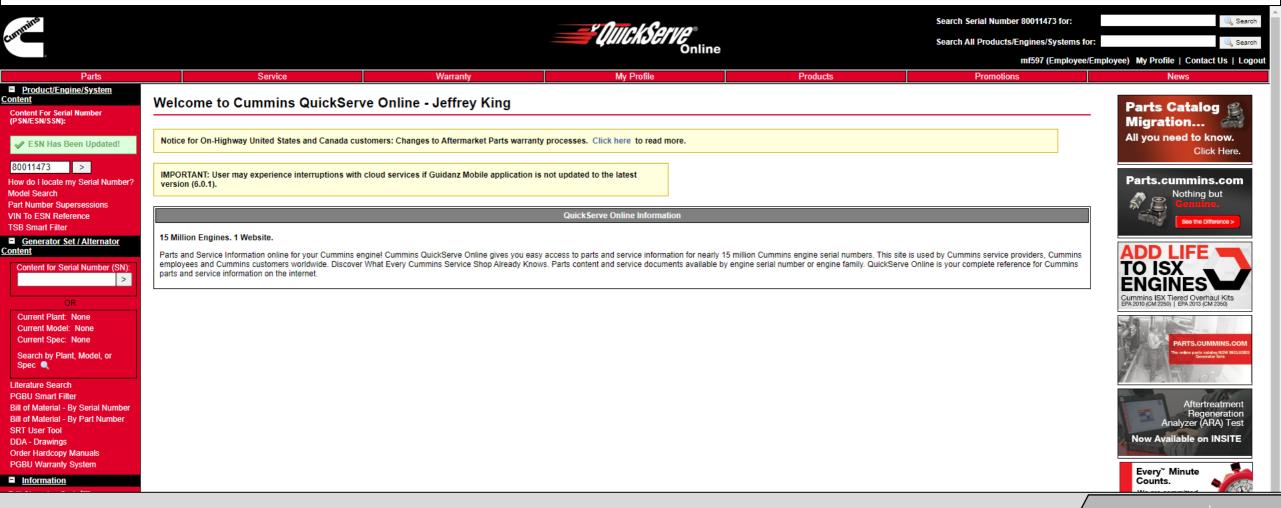
## **Predictive Service**

Starting Jan 2023, Cummins will provide Predictive Service insights to alert customers of components that are likely to fail in the next 90-120 days. This allows customers to plan replacement of those components during scheduled maintenance, preventing unplanned downtime. Service information for Predictive Service can be found in QuickServe Online.



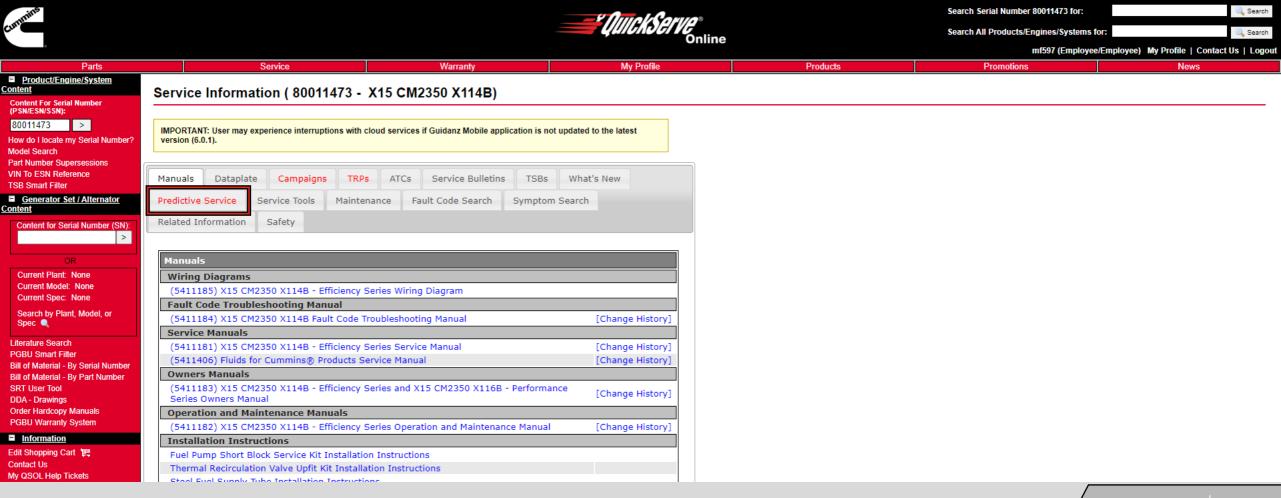


Log into QuickServe and if the ESN is not populated from other programs, enter then ESN.





On the Service Tab, there will be a new sub-tab of Predictive Service. Click on the sub-tab to see the information for the Predictive Service work to can be performed.





The Predictive Service information is listed. The DSID that is listed as part of the Predictive Service information can be used if warranty is to be filed.

